

SOLUTION OVERVIEW

Food safety & quality

DIGITAL FOOD SAFETY AND QUALITY MANAGEMENT

Gain real-time visibility and drive continuous improvement of your food safety and quality processes.



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Food safety risk and how to manage it

As our supply chains become more complex, the protocols and processes around our food safety and quality management are getting harder to navigate.

From product checks and specifications to supplier documentation management, successfully delivering safe, quality products is an intensive and time-consuming operation. It requires businesses to consistently remain one step ahead of their own, as well as their supplier's, due diligence workflows.

To ensure consumer safety, meet regulatory requirements and standards, and maintain Good Manufacturing Practices (GMP), food businesses require transparency when it comes to data — which means embracing a digital way of working.

Adopting a digital food safety and quality platform, which streamlines your processes, is the best solution. It gives you access to real-time data, so you can act on issues before they become a recall.



Food safety & quality challenges

Ensuring that food is consistently safe and of good quality is a shared responsibility across your business and your supply chain. From growers right through to consumers, different challenges impact every stage of the process. **Managing that risk means being aware of these challenges and proactively addressing them.**

FOR FOOD SAFETY AND QUALITY PROFESSIONALS, THE CHALLENGES INCLUDE



Outdated data collection methods

Paper-based and spreadsheet systems create data silos, unnecessary admin and potential data accuracy and quality issues. All are an unnecessary headache for food safety and quality teams and can introduce errors, which lead to brand damage and food recalls.



An evolving regulatory and legislative landscape

The demand for digital records that are easily accessible and demonstrate compliance is only going to increase.



Environmental and economic volatility

External shocks don't wait for a business to react. They can hit provenance, authenticity and availability overnight – so teams need to act in real time.



The noise of too much unqualified data

More supply chain complexity means more data – and more room for human error. Without the right system, that data becomes noise instead of insight.



Turn food safety data into insightful risk management decisions

With our one powerful platform, technical and QA teams get everything they **need** to meet compliance standards and drive continuous improvement without chasing data across systems.

Built by food industry experts, for food industry experts, the Foods Connected platform is designed around the real-world demands of food safety and quality. The result is less admin and more transparency — so sites, suppliers and your internal teams are all working from one single source of truth.

 Inspections / internal audits • GMP audits • Raw material intake checks • Finished pack checks	 Supplier audits • Audit manager • Remote audits • Visiting & schedule manager	 Document management • Supplier documents • Document request • Internal documents	 Risk management • Risk assessment • Customer complaints • SAQs & supplier onboarding	 Supply chain • Supply chain management • Supply chain mapping • Incident manager • Accreditation manager
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Manage inspections with Internal Check Manager and Product Check Manager



Our solutions are designed to help you catch issues before they leave your site. With Internal Check Manager and Product Check Manager the power is in your hands directly on the factory floor — notifying suppliers when they need to address non-conformances.

KEY FEATURES

- 01** Fully customisable templates to suit your internal audit or inspection requirements.
- 02** Schedule, set tasks and automate completion reminders for all stakeholders.
- 03** Assign clear responsibilities and roles, including approvals.
- 04** View a full history of checks and activity and send non-conformances directly to suppliers via Product Check Manager.
- 05** Analyse and report on audits and checks.

KEY BENEFITS

- ✓ Reduce data collection time and standardise inputs.
- ✓ Get instant real-time visibility of your data, so you can make decisions faster.
- ✓ Identify non-conformances and view completion status at a glance.
- ✓ Catch issues early — before they become a recall.
- ✓ Close out non-conformances by directly requesting information from suppliers, reducing admin and ensuring issues are dealt with quickly.

Conduct internal GMP audits and collect data on:

High/Low GMP audit

Pest control

Pre-production hygiene audits

Customer standard audits

Environmental audits

And more

Capture & check key quality data on raw materials or finished pack products:

Supplier dispatch

Customer intake

Specification compliance

Temperature

Microbiological tests

Access all your documents in one central location with our Document Management solutions



Our Document Management solutions make it simple to request and manage your compliancy journey.

Supplier Document Manager, Document Request Manager and Internal Document Manager help you manage and report on due diligence and compliance with policies. Stay up to date with your animal welfare processes, request updated documentation and certifications and ensure your internal team have access to one data source when it comes to training documentation. You can also create and store Food Safety and Quality plans and SOPs.

KEY FEATURES

- 01** Upload and share documents internally and externally.
- 02** View details such as owners, expiry dates and control access.
- 03** Streamline communications to centrally log, track and update required documents.
- 04** Trigger automated notifications for review and prompt resubmissions.
- 05** Link with your compliancy rules in Supplier Manager to get a full overview.

KEY BENEFITS

- ✓ Get one definitive source of truth with centrally tracked documentation.
- ✓ Stay one step ahead by automating the expired or outstanding request process.
- ✓ Get notified the moment something needs attention.
- ✓ A history of all document details, such as owners, drives accountability.
- ✓ Templates drive standardisation across documentation and make it faster to create and update.



Collect, manage and report with our Risk Management solutions



Managing risk means having all the information you need, up front, in a usable format. Our suite of Risk Management solutions gives you control over all your risk assessment, supplier onboarding and customer complaint data.

Risk Assessment Manager provides visibility over SAQs such as operational risk, responsible sourcing, sustainable procurement and more. Supplier Questionnaire is a flexible business application that can be used to onboard suppliers more efficiently, and Customer Complaint Manager reduces risk by ensuring issues are managed and resolved more efficiently.

KEY FEATURES

- 01** Collect data in a standardised way with form builder functionality.
- 02** Request responses to SAQs, questionnaires and more from multiple suppliers via the system.
- 03** Report on customer complaints and assign to technical managers for action.
- 04** Automated risk scoring gives clear visibility of where risks are located within your supply chain.
- 05** Link this data with other business applications, such as Visiting and Audit Schedule, helping drive audit programmes to reduce risk.

KEY BENEFITS

- ✓ Onboard new suppliers faster and ensure you're collecting the required data every time.
- ✓ Easily complete SAQs and share across the business with relevant teams.
- ✓ Reduce admin via bulk requests and automated reminders.
- ✓ Identify and mitigate risks posed at supplier or product level at an early stage to maintain food safety and quality standards.
- ✓ Reduce risk by connecting data across your teams and sharing with customers when relevant.



Track your complete product journey with our supply chain mapping solutions



Evolving legislative requirements, complex global supply chains and consumer demands mean an efficient and holistic approach to supply chain mapping has never been more important.

Our platform helps you understand your upstream supply chain with Supply Chain Mapping, run checks and exercises more efficiently, ensure your claims are fully validated via Accreditation Manager and deal with issues promptly via Incident Manager.

50% Up to a 50% reduction in the time taken to run supply chain mapping exercises — the saving our customers have seen using these solutions.

KEY FEATURES

- 01** Create visual supply chain maps showing product journeys and supply chain touchpoints in collaboration with your suppliers.
- 02** Manage supply chain checks and exercises in one place for easy and fast reporting on trace events.
- 03** Automatically validate supplier accreditations in real-time with 3rd parties including BRC, GFSI standards and Red Tractor.
- 04** Log incidents centrally and request information from suppliers, then cross reference with specifications to determine risk.

KEY BENEFITS

- ✓ Know your supply chain better than ever before, enabling better decision making across your business.
- ✓ Save up to 50% of time spent on supply chain mapping exercises.
- ✓ Automate tasks such as accreditation verification.
- ✓ Get full insight into incidents quickly, then cross reference with other data in Foods Connected for a full view of the potential impact.



Make audits **40% faster** with our supplier audit solutions



Our suite of supplier audit solutions apply the same principle of easy data collection via customisable templates to your supply base.

Supplier Audit Manager, Remote Audit Manager and Visiting and Audit Schedule combine to make managing supplier audits a breeze.

40%

The time savings speak for themselves — on average our customers have achieved up to a 40% reduction in time taken to complete audits by digitising.

KEY FEATURES

- 01** Conduct and share audits with suppliers on-site or remotely.
- 02** Complete audits on-site, both on and offline, via mobile app.
- 03** Create custom templates according to your requirements.
- 04** At a glance overview of all visits with colour-coded status.
- 05** Report on and share audit activity with relevant stakeholders and analyse and export trends and outcomes.

KEY BENEFITS

- ✓ Easily schedule and manage your entire audit and meeting activity.
- ✓ Automate scheduling and get recommended frequency so you never miss an audit.
- ✓ Manage all communications within the system, eliminating email and ensuring visibility of responses and corrective actions.
- ✓ Get the full picture of all comments and responses on past and current audit activity.
- ✓ Create visibility with custom dashboards to share within your organisation, with real-time visibility as audits are completed.



OUR EXPERTISE

Built by experts who understand the food industry

At Foods Connected we understand food safety and quality.

Our industry and subject matter experts have backgrounds in Food Safety and Quality, Supply Chain Management, Sustainability and more.

They have extensive industry experience and recognise the pain points that food safety and quality professionals encounter daily. They've also helped our global customer base solve many of these challenges and move to a more efficient way of managing food safety and quality.

The team will work with you to understand your current processes and deliver solutions that streamline your food safety and quality workflows, keeping you efficient, compliant and innovative.



Get in touch. We will work with you to understand your current processes and streamline your food safety and quality workflows.

Contact us today for a demo