MANUFACTURING CASE STUDY | SUPPLIER MANAGEMENT TOOLS

How a global food processor built a data-driven food safety ecosystem

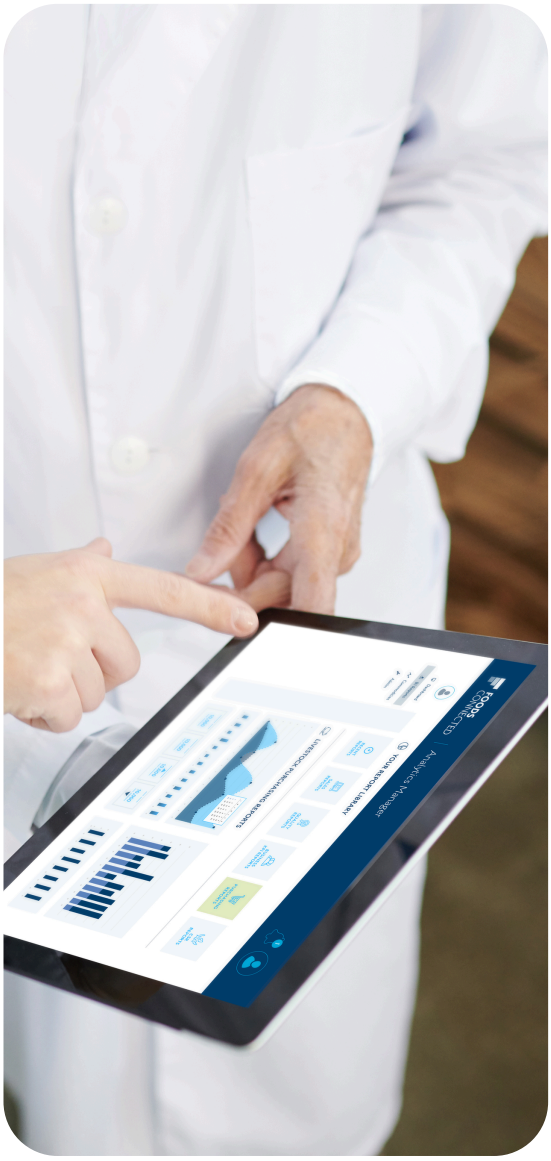
4,000+
PRODUCT CHECKS PER YEAR FEEDING LIVE DASHBOARDS

27
STANDARDISED TEMPLATES

3 non-compliances caught per audit

About the company

This global food processing leader is one of the world's largest, supplying foodservice and retail brands with meat, poultry and other products. A global operation, company growth brought significant complexity. As well as handling new acquisitions, multiple sites in different countries were using different audit checklists. Data was fragmented, reports were inconsistent and not easily comparable.



Paper-based processes created risk & bottlenecks

With no consistent way of working and no clear 360° view of the supply chain, compliance and supplier ranking were increasingly difficult to manage. Data on volumes, foreign bodies, audit results, product checks, inspections, microbiological tests, and commercial complaints all required processing and analysis — but paper-based checks were inconsistently formatted, non-conformances managed through email and shared folders, and approvals often took weeks or months.

As the business grew, it became clear existing systems could no longer keep pace.

Foods Connected Supplier Management

Working with Foods Connected, the processor rolled out a centralised supplier management platform section by section, digitising and standardising audits across Europe - over 400 completed in year one. Product checks, now exceeding 4,000 annually, feed directly into dashboards for real-time visibility and trend analysis.

Non-conformances are raised, tracked, and resolved in-system, reducing admin and improving accountability. Automated dashboards give a 360° supplier view, enabling data-driven benchmarking and stronger, evidence-based supplier negotiations.

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The result: a data-driven, resilient supply chain

For the European operation, the result is a more efficient, transparent and scalable supply chain - built on one source of truth across the business.

Over 400 audits were digitised and standardised in year one, replacing inconsistent checklists with 27 shared templates that make every site comparable. More than 4,000 product checks a year now feed live dashboards, so quality issues surface the day they occur instead of weeks later. And with sharper, standardised auditing, the business catches an average of 3 non-compliances per audit that previously went unrecorded.

Replacing manual reporting with automated insights has driven a behavioural shift: teams are audit-ready at any moment, resources go to underperforming suppliers, and negotiations are backed by evidence rather than instinct.

> **Foods Connected transformed our business, making us more flexible, cost efficient and data driven. It also helped us realise that digitisation isn't a one-time fix, it's a journey, one we're happy to travel on with Foods Connected.**
>
> Vice President Global QA Operations,
> Global Food Processing Leader

